

2024 Medical & Work Comp Fraud Conference

October 1 – 4, 2024



Tuesday, October 1

8:30 – 9:30 AM

Open & Welcome/Housekeeping

Steve Beltz, NICB

CNA Leadership

James Berry, NICB Vice President, Learning & Development

9:30 – 12:00 PM

Dissecting PT Record-Independent Medical Reviews – Telling the “Story”

Bruce Levine, PT, MS, OCS

Delve into the components of the PT Record and learn the documentation you'll need to obtain an IMR. Our expert speaker, Bruce Levine, PT, MS OCS – Physical Therapist IV will share the thought process he engages when performing an IMR and discuss how and why particular discrepancies in the documentation are of significance. Case studies will be used to provide relevant examples frequently seen in the industry.

12:00 – 1:00 PM

Networking Lunch

1:00 – 2:00 PM

NICB Tools & Resources to Support Medical Investigations

Jamie Walsh, NICB

Chrissy Florian, NICB

Gain insight into the tools and resources available to NICB Members. Learn how to leverage NICB intelligence products to enhance and focus your company's efforts to identify questionable medical providers and combat medical fraud schemes.

2:00 – 3:00 PM

Taking Their Shot at Insurance Fraud: Injections 101

Samuel Schmidt, BSN, RN, CNA Insurance

Bad actors are increasingly taking a shot at insurance fraud through various schemes that involve injections. Sam Schmidt is both an RN and a Major Case Investigator. He'll demonstrate how careful review of medical bills and records can help identify fraud and abuse. This session will leave you better equipped to identify and mitigate questionable claims.

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3:00 – 4:00 PM

Medical Investigations Legal Overview

Tracy L. Stevenson, Esq., Tracy Law

You'll want to frame all your investigations within legal parameters to keep you and your carrier out of jeopardy. This essential session provides an overview of common types of claims involving medical fraud, what indicators to look for in medical cases and important steps to take. Legal procedures will be discussed, along with state rules, typical cases, criminal prosecution, recent initiatives, criminal charges and affirmative civil causes of action.

4:00 – 5:00 PM

Conveyer Belt of Fraud – It's Not Just the Doctors

Janine Phair, CNA Insurance

Medical fraud is a big business involving numerous entities including but certainly not limited to doctors. Janine Phair will describe the various roles and myriad players that are part of what she refers to as the "conveyer belt of fraud".

Wednesday, October 2

8:00 – 9:30 AM

Most Common Physical Medicine Breaches of the Standard of Care that Result in Fraud, Waste, and Abuse

Dr. David Boll, DC CPC PES, Expert Opinions

This two-part session will provide you with a soup to nuts review of chiropractic care, including the documentation you should expect to see in the medical file. Misappropriate coding will be discussed and how investigations might be initiated based on these findings.

9:30 – 9:50 AM

Intersession Break

9:50 – 11:20 AM

Case Examples, Including a Missed Opportunity in a RICO Case

Dr. David Boll, DC CPC PES, Expert Opinions

Delve into a case study and discuss what worked, what didn't, and what could have been done differently.

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11:30 – 12:30 PM

Advanced Analytics – Using GenAI and Data to Fight Medical and WC Fraud

Dennis Toomey, PwC
Todd Swint, PwC

This interactive presentation delves into the innovative application of GenAI and data analytics in combating medical and WC fraud.

12:30 – 1:30 PM

Networking Lunch

1:30 – 3:00 PM

Unjust Enrichment & Dissection of a Chiropractic Case – Pt. 1

Dr. Lawrence Stolar, DC

Join us for this deep dive into an investigation in which a chiropractor was the primary treatment provider. This complex case involved numerous scans, extensive treatment including pain management as well as a life care planner. See how a thorough review of the treatment plan, imaging results, diagnoses and medical referrals unveiled discrepancies that led to this intriguing, complex case.

3:00 – 3:20 PM

Intersession Break

3:20 – 4:50 PM

Unjust Enrichment & Dissection of a Chiropractic Case – Pt. 2

Dr. Lawrence Stolar, DC

Part 2 is a continuation of our deep dive into an investigation in which a chiropractor was the primary treatment provider. This complex case involved numerous scans, extensive treatment including pain management as well as a life care planner. See how a thorough review of the treatment plan, imaging results, diagnoses and medical referrals unveiled discrepancies that led to this intriguing, complex case.

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Thursday, October 3

8:30 – 9:30 AM

Preventing Workers' Compensation Claimant Fraud

Dominic Dugo, Esq., Delta Group (Retired, Chief Deputy DA, San Diego, CA)
Jay Bobrowsky, CIFI, FCLS State Compensation Insurance Fund CA

Workers' compensation claimant fraud is a \$9 billion a year crime in the United States. Fraudsters are improperly compensated while valuable resources are drained out of the system for those truly injured. This class will explain how an active crime prevention program combined with effective investigation and prosecution will significantly reduce claimant fraud. A San Diego program will be utilized to show how significant results can be achieved through prevention.

9:30 – 10:30 AM

Premium Fraud in the Construction Industry

Matthew Capece, Esq., United Brotherhood of Carpenters and Joiners of America

Employer premium fraud is more costly than work comp claimant fraud. The construction industry has seen its share of lucrative fraud schemes that include labor brokering, shell companies, money laundering and human trafficking. Learn about this important topic from one of the nation's premier experts on work comp premium fraud as he shares information about a type of fraud that costs the industry billions of dollars and has a human cost, as well.

10:30 – 10:50 AM

Break

10:50 – 11:40 AM

Ethics and the Investigator

Jeffrey G. Rapattoni, Esq., Marshall Dennehey

The legal landscape is changing rapidly thereby forcing our industry to be at the very top of its game from an ethical standpoint. This presentation will set forth best practices and standards to operate at maximum efficiency while ethically conducting oneself and protecting the carrier brand.

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11:40 – 12:30 PM

Interviewing Techniques

Frank Sztuk, Delta Group

This session will provide an overview of effective interview techniques that will aid your work comp claim investigation.

12:30 – 1:30 PM

Networking Lunch

1:30 – 2:30 PM

Effective Approaches for Piquing the Interest of Fraud Prosecutors – Panel Discussion

Mark Sakalares, NICB

Hon. Deidre Dyer, Circuit Court of Cook County (IL)

Katie Gall, CNA Insurance (Moderator)

Did you ever wonder why some cases are chosen for prosecution while others are not selected? What will make your file jump to the top of the stack? Better communication and better understanding will yield better results. Our esteemed panel will discuss the elements that prosecutors look for when selecting cases.

2:30 – 2:50 PM

Intersession Break

2:50 – 3:40 PM

Measuring an SIU Program's Success – in an Ever-Changing Environment

Jay Bobrowsky, CIFI, FCLS, State Compensation Insurance Fund CA

Jeffrey G. Rapattoni, Esq., Marshall Dennehey

SIU managers face unique challenges when delivering upon the goals of SIU and balancing customer service and accountability. Discover ways to utilize resources effectively in a market environment that continues to evolve.

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3:40 – 4:50 PM

Business of Work Comp Fraud

Janine Phair, CNA Insurance

How do you tackle work comp fraud? It helps to remember that work comp fraud is a business and to frame your investigation the way you would typically investigate any business entity. Organized groups will follow a business model governed by supply and demand, they employ staff and engage in mutually beneficial relationships with vendors – all at the expense of the insurance industry. Discover how changing your mindset to the “business model” will aid your investigations.

Friday, October 4

8:00 – 9:30 AM

SIU Hypothetical Debate / Panel Discussion

Jay Bobrowsky, CIFI, FCLS, State Compensation Insurance Fund CA

Dominic Dugo, Esq., Delta Group (Retired, Chief Deputy DA, San Diego, CA)

Diane Eiten, RN BSN CCM CIFI FCLS WCLS, Nationwide
Moderator: Frank Sztuk, Delta Group

What would you do? Join us for a lively discussion as our panel of seasoned fraud fighting professionals debate hypothetical situations you might easily encounter in your investigations.

9:30 – 9:45 AM

Break

9:45 – 11:30 AM

Biomechanics and Causation

Michael Markushewski, ARCCA

Matt Orcutt, ARCCA

This session will illustrate various techniques to gather evidence to determine the cause of work-related injuries.

11:30 – 12:00 PM

Certificate Presentation & Grab-and-Go Lunch