

# National Conference of Insurance Crime Attorneys

October 8 - 9, 2024 | Schaumburg, IL

Zurich North American Headquarters

## Day 1: Tuesday, October 8

- 7:30 AM - 8:25 AM **Breakfast and Registration**
- 8:25 AM - 8:35 AM **Antitrust Guidelines and Introductions**  
**Rich DiZinno, Senior Vice President and General Counsel**  
*National Insurance Crime Bureau*
- 8:35 AM - 8:45 AM **Welcome From Zurich**  
**Dawn Wagner, Vice President & Senior Assistant General Counsel**  
*Zurich NA*  
**Rich DiZinno**  
*National Insurance Crime Bureau*
- 8:45 AM - 9:00 AM **Opening Remarks From CEO**  
**David J. Glawe, President & Chief Executive Officer**  
*National Insurance Crime Bureau*
- 9:00 AM - 9:45 AM **Keynote Address**  
**The Honorable Trinidad Navarro, Insurance Commissioner**  
*Delaware Department of Insurance*
- 9:45 AM - 10:00 AM **Break**
- 10:00 AM - 10:45 AM **A Brief History of Artificial Intelligence & Ethical Considerations**  
**Daniel Pietragallo, Senior Assistant Attorney General**  
*Colorado Office of the Attorney General*
- 10:45 AM - 12:00 PM **The Impact of AI on Insurance Fraud**  
**Ian Laughlin, Director of Data Sciences**  
*National Insurance Crime Bureau*  
**Alexandra Tarabour, Founder**  
*Friendly Fraud Fighter*  
**Lindsey Klarkowski, Director of Public Policy-Data Science, AI, & Machine Learning**  
*National Association of Mutual Insurance Companies*  
**Moderator: Robert Cooper, Associate General Counsel**  
*National Insurance Crime Bureau*
- 12:00 PM - 1:00 PM **Lunch**

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1:00 PM - 2:30 PM

## Information Sharing Panel Discussion

**Sean Clifford, First Assistant Attorney General**

*Colorado Office of the Attorney General*

**Evan O'Donnell, Senior Litigation Attorney**

*Texas Farm Bureau Insurance Companies*

**Robert LaBar, Chief Deputy Attorney General**

*Pennsylvania Office of the Attorney General*

**Adam Silverman, Senior Counsel**

*Geico*

**Moderator: Rich DiZinno, Senior Vice President & General Counsel**

*National Insurance Crime Bureau*

2:30 PM - 2:45 PM

## Break

2:45 PM - 4:00 PM

## The Role of Public Affairs in Fighting Fraud

**Chris Stroisch, Vice President, Public Affairs & Communications**

*National Insurance Crime Bureau*

**Tamara Martin, Deputy District Attorney**

*San Diego County District Attorney's Office*

**Chris Sloan, Executive Director**

*Pennsylvania Insurance Fraud Prevention Authority*

4:00 PM - 4:15 PM

## Wrap-Up Comments

6:00 PM - 8:00 PM

## Networking Reception

*City Works, 1850 E. Golf Rd.*

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## Day 2: Wednesday, October 9

7:30 AM - 8:25 AM

**Breakfast and Registration**

8:25 AM - 8:30 AM

**Antitrust Guidelines**

**Rich DiZinno, Senior Vice President and General Counsel**

*National Insurance Crime Bureau*

8:30 AM - 9:30 AM

**Insurance Fraud Trends & NICB Intelligence Reports**

**Jamie Walsh, Director of Intelligence & Analytics**

*National Insurance Crime Bureau*

9:30 AM - 9:45 AM

**Break**

9:45 AM - 10:45 AM

**Break Out Sessions**

**Litigation Financing & How Its Growth Will Impact the Insurance Industry**

**Adam Brand, Esq.**

*Brand & Tappl, LLC*

**Active Listening Skills in Interviews**

**Leanna Saler, Senior Director**

*National Insurance Crime Bureau*

*(Retired FBI SSA & Crisis Negotiator)*

10:45 AM - 11:00 AM

**Break**

11:00 AM - 12:00 PM

**Predatory Towing Practices & Fraud**

**Special Agent Margaret Coleman**

*National Insurance Crime Bureau*

**Moderator: Rich DiZinno, Senior Vice President and General Counsel**

*National Insurance Crime Bureau*

12:00 PM - 1:00 PM

**Conference Wrap-Up/Lunch**