



## ***NICB Medical Investigations Academy***

The National Insurance Crime Bureau is pleased to announce the spring session of the Medical Investigations Academy. This training provides investigators in the insurance industry, law enforcement, and NICB the skills required to recognize and understand **basic** medical fraud and is intended for investigators **new** to medical fraud investigation.

*[NICB recommends, but not required that attendees take the NICTA online course “Introduction to CPT Codes in Medical Billing Fraud”, as a prerequisite prior to attending the Medical Investigations Academy to be best prepared for, and gain the most from, the CPT Coding course offered at the medical academy. The online medical course is located on the National Insurance Crime Training Academy (NICTA) website: [www.nicta.org](http://www.nicta.org). The direct link to the medical courses is: <http://www.nicta.org/studentunion.html>. If you are interested in taking one or more of the online courses, you will need to log in or sign up as a new student. If your company is a corporate license holder of NICTA, you will need to enter your company’s corporate code after you log in, to bypass the payment option.]*

Below are the program details, registration form including the agenda and course descriptions. **PLEASE REPRODUCE AND DISTRIBUTE THIS BULLETIN TO PERSONNEL WHO WISH TO ATTEND THIS ACADEMY.**

**Date:** April 8 – 11, 2019 (Sunday, April 7<sup>th</sup>, is a travel day and Thursday, April 11<sup>th</sup>, after 5:00PM, or Friday, April 12<sup>th</sup>, is a travel day).

**Location:** NICB HQ. 1111 E Touhy Ave, Des Plaines, IL 60018

**Academy Eligibility:** Eligibility for academy attendance is restricted to the direct (not contracted) employees of member companies. Additionally, NICB, government agencies and law enforcement are eligible to attend the academy on a space available basis if their current assignment involves the investigation of insurance crime.

**Limited Registration:** Academy registration is **limited to 30 students** per session. If full, students will be placed on a waiting list for next scheduled academy. **Registration closes at close of business on March 31, 2019.**

**Registration Cost:** \$500.00 per student. **Visit [NICB.org](http://NICB.org) to Register**

**Agenda** – All training classes will be conducted at the **National Insurance Crime Bureau**, 1111 E Touhy Ave, Des Plaines, IL 60018, April 8 – 11, 2019. Classes begin Monday morning **8:00 am – 4:30 pm**, Students should make their travel arrangements to accommodate this schedule. The NICB will provide **refreshments** and **lunch** Monday – Thursday. **Please inform us of any specific dietary requirements/restrictions.**

**Dress Code:** Attire is business casual (no jeans, shorts, sweatshirts, t-shirts, or hats while attending classes, please).

**Hotel Reservations:** For students requiring lodging, NICB has arranged for a block of rooms at the:

*Wyndham Chicago O'Hare  
1450 E Touhy Ave  
Des Plaines, Illinois 60018*

STUDENTS ARE RESPONSIBLE FOR MAKING AND PAYING FOR THEIR OWN HOTEL RESERVATIONS AT THE WYNDHAM CHICAGO O'HARE.

To receive the discounted rate, of \$109.00 plus applicable taxes, please contact the Wyndham Chicago O'Hare direct at **(847) 296-8866** and, let them know that you are with the group event, Medical Investigations Academy - NICB. **Please take advantage of the full breakfast which is included daily during your stay.** Reservations for attendees must be received on or before **3/22/19 (Cut-off Date)**. At the Cut-off Date, hotel will review the reservation pick-up for the event and release the unreserved rooms for general sale. Hotel will then determine whether it can accept reservations from attendees after the cut-off dates based on space-available basis.

**Hotel Location:** Wyndham Chicago O'Hare. 1450 E Touhy Ave, Des Plaines, Illinois 60018.

**Transportation: O'Hare Airport to Hotel**

Take advantage of the free ORD Airport Shuttle Service. The hotel shuttle runs 24-hours, leaving the hotel every half-hour (i.e. 1 p.m., 1:30 p.m., 2 p.m., 2:30 p.m., etc.). Airport pick up times are 15 minutes past and to the hour. This service is complimentary to registered hotel guests and meeting attendees only.

Please proceed to the Bus Shuttle Center for hotel shuttle pick up. Upon claiming luggage at Arrival Hall, please follow directional signs leading to Bus Shuttle Center. Signs are located on floor. Wait at Door #2 at Bus Shuttle Center. Please look out for vans displaying the Wyndham logo.

The Wyndham Hotel Chicago O'Hare does not provide shuttle service from Midway airport. If you are arriving at Midway, visit the following suggested website for shuttle service from Midway to the Wyndham Hotel Chicago O'Hare. The website is [www.wisconsincoach.com](http://www.wisconsincoach.com).

**Daily Transportation from Hotel to NICB & NICB to Hotel:**

The Wyndham Hotel Chicago O'Hare will provide transportation to NICB each day. Please meet in the hotel lobby at 7:30am each morning for shuttle service to NICB. The Training program starts promptly at 8:00am. At the end of each day, the Wyndham shuttle will pick up students from NICB each day and take them back to the hotel.

Transportation in the evenings after students have been shuttled back to the hotel will be at the students own expense.

**When booking your departure flight, please be sure to schedule the flight after 5:00 pm on Thursday.**

The Academy is scheduled to end at **3:30pm on Thursday**. If you need to extend your check-out time please make arrangements with the hotel front desk.

**REGISTRATION FORM**  
**NICB MEDICAL INVESTIGATIONS ACADEMY**  
All classes conducted at NICB HQ, Des Plaines, IL  
April 8 – 11, 2019  
Classes start Monday at 8:00am

Please note - this training is intended for investigators **new** to medical fraud investigation.

Name: \_\_\_\_\_ Title: \_\_\_\_\_

(As it should appear on Certificate of Completion) (Please print or type legibly)

Company/Agency Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

**Buffet lunch is provided each day; please inform us of any specific dietary requirements/restrictions:**

**If you do not receive a confirmation letter within 3 days of submitting your registration form, please contact Ashleigh Faulhaber at 800.447.6282 ext. 7087 or email: [afaulhaber@nicb.org](mailto:afaulhaber@nicb.org)**

**Payment Method Options:**

1. **Credit Card payments are accepted for online registrations only.** We accept Visa, Mastercard, and American Express.
2. Check made payable to: National Insurance Crime Bureau. Mail payment to NICB, 1111 East Touhy Avenue, Suite 400, Des Plaines, IL 60018, Attn: Ashleigh Faulhaber, Training Department. We request that payment be made prior to the academy. Please be sure that the student's name is identified on the check.

**How to Register:** There are three ways you can register:

1. Online – [www.nicb.org](http://www.nicb.org) (This option is available to member companies only) [Log into ISO ClaimSearch®](#), click on NICB Services and then Academy Registrations. Open the Medical Investigation Academy event information and click to register. (You will need login credentials to access ISO ClaimSearch. If you do not have access, contact the ISO Administrator for your company.) **Please note: A credit card is required to register online.**
2. **Fax** – 847.544.7114, Attn: Ashleigh Faulhaber
3. **Mail or Email** – NICB, 1111 East Touhy Avenue, Suite. 400, Des Plaines, IL 60018. Attn: Katie Zofkie, Training Department, email address: [afaulhaber@nicb.org](mailto:afaulhaber@nicb.org)

**Cancellation Policy**

Cancellations received two weeks prior to the academy are refundable. Cancellations received within the two weeks prior to the academy are refundable less a \$50 registration service charge. Cancellations received after the start of the class, **are not refundable**, but the fee may be applied toward a future academy session. Please note that if you do not cancel and do not attend, you are still responsible for payment. Substitutions may be made at any time if you are unable to attend the academy.

## **NICB Medical Investigations Academy Course Descriptions**

**Medical Billing Forms/CPT Coding & HCPCS & DME** – This course explains how CPT codes are used and what they mean. CPT is defined and why it's important to know which CPT codes were billed when evaluating a case. It covers evaluation and management and the key components in selecting the appropriate level of an E/M service, code modifiers, and treatment. It explains the difference between HCPCS and CPT codes. Example of HCPCS codes for durable medical equipment, spinal injections and trauma team activation will be explained.

**Therapy & Delegation of Authority, Part 1** – This presentation begins with the education and licensure requirements for the Chiropractic Doctorate degree. The attendee will gain insight into the preparedness of the chiropractic graduate and the modest understanding of diagnosis coding, treatment coding, documentation and medical compliance. This course will review the purpose, goals and documentation requirements for the common therapy modalities such as traction, electric muscle stimulation and ultrasound. The attendee will learn the purpose, goals and documentation requirements for common physical medicine procedures such as a chiropractic manipulation, rehab exercises and neuromuscular reeducation. The presentation will compare and discuss the difference between therapy modalities, therapy procedures and pain management. Chiropractic State Boards and their respective State Administrative Codes publish rules of practice that include “delegation of authority”. This course will review delegation of authority as it applies to the fraud case presented in Part 2. Examples of treatment plans, treatment goals, and SOAP notes will prepare the attendee to follow Dr. Stolar's forensic audit of the fraud case presented in Part 2.

**Medical Bill Review** – In this course the topics discussed will be, S.O.A.P. notes, billing sheets, the elements of a medical bill, explanation of benefits and explanation of reimbursement. Each one of these topics will be presented in detail and case studies will be used to provide examples seen in the industry.

**Clinic Inspections** – This course outlines how to prepare, conduct, and conclude a clinic inspection from beginning to end. Actual case examples will be utilized to demonstrate the various stages of the inspection process.

**Internet Searching** - This course begins with a detailed, step-by-step instruction on how to navigate the NICB website. It provides information about NICB and the many services offered to insurers, law enforcement agencies, and representatives of the public to prevent and combat insurance fraud through data analytics, investigations, training, legislative advocacy and public awareness. Internet searching is also covered in-depth by providing useful information on how to find hidden sites deep within the web to aid with investigations.

**Therapy & Delegation of Authority, Part 2** – Part 2 begins by introducing the indictment regarding a multi-state \$27,000,000 fraud case investigated by the NICB and prosecuted by the Department of Justice in Houston (4 week trial October 2016). Dr. Stolar dissects the treatment plans, treatment notes and issues regarding the delegation of authority as they apply to this fraud case and introduced in Part 1. The attendee will see how the information presented in Part 1 was successfully applied resulting in a conviction on all counts of healthcare fraud and money laundering.

**Abuse vs. Fraud – Proving Intent in Medical Treatment & Billing Cases** – So you've identified unnecessary services, upcoding, miscoded services and/or discrepancies between the billing records and treatment notes. Now what? In this course, attendees will be introduced to medical fraud investigation beyond red flag identification to distinguish between abuse and fraud. Emphasis will be on various methods of proving intent in some of the most common treatment and billing schemes.

**DME Overview & Case Study** – This course will cover several examples of the most common durable medical equipment. DME trends and schemes will be discussed and how DME fraud continues to be a significant for of insurance fraud. The student will be able to describe areas of potential fraud with DME and to know what equipment is being billed and supplied. This Durable Medical Equipment case study outlines an example of a DME case.

**Diagnostic Testing – Live Nerve Conduction and EMG Demonstration** – This course identifies and describes some common diagnostic tests billed by medical professionals. It covers who can perform tests, the purpose, how they are performed, and how they can be abused. Case examples are also provided. A live nerve conduction and EMG will be demonstrated by a MD.

**Drug Diversion** – Drug diversion will be defined, the impact of drug diversion will also be examined and discussed. Prescription drug abuse, related crimes, case strategies and a case study will be examined. Class discussion on current trends regionally and future possible actions to reduce the epidemic will also be discussed.

**Medical Investigation Legal Overview** – This presentation covers common types of claims involving medical fraud, what indicators to look for in medical cases and important steps to take. Legal procedures will be discussed; state rules, typical cases, criminal prosecution, recent initiatives, criminal charges and affirmative civil causes of action.

**Chiropractic Made Simple** – This course was designed as training for investigators and claims personnel to be trained in the basics of Chiropractic Fraud Identification and Investigation. Upon completion, attendees will have a basic understanding of chiropractic/medical fraud & abuse trends in the insurance industry. They will have a basic understanding of how to identify chiropractic/medical fraud & abuse. In addition, attendees will be able to conduct basic reviews of chiropractic/medical documentation in line with billings and will be able to identify questionable claims through red flag classifications and indicators.